

## CIRCULAR No - 02/2019

## Sub: Migration of MIAL Database Server to cloud facility ....reg

Kind attention to all stakeholders operating at CSMI Airport and under the custodianship of MIAL, this is to inform that GMAX servers are being upgraded and migrated to new cloud facility.

The said migration is planned effective  $\mathbf{01}^{st}$  June 2019 @ 0001 hrs onwards. Due to this migration the GMAX system will not be available for operations from 0001 hrs till 0600 hrs on  $01^{st}$  June 2019. In this regards you are advised to plan your activities accordingly to ensure smooth cargo transactions.

All services including airline message exchange, customs EDI messaging, custodian management system will not be functioning during this downtime i.e **0001 hrs till 0600 hrs (01**<sup>st</sup> **June 2019)**. All airlines are requested to update the milestones pertaining to cargo into their respective ERP. All trade members are also requested to complete the pending transactions before the down time and start new transaction post the downtime.

For any queries please contact:-

1. MCSCAPL : 9324003618 smrithi.iyer@cscindia.in

2. GMAX Help Desk : 41134155/4113 4154 / Gmax.support@gvk.com /

Gmax.support@kalelogistics.com

3. MIAL Help Desk : 9966356699 / 9987587399

Thanking you

For Mumbai International Airport Limited

Manoj Singh

Sr. Vice President & Head - Cargo

Distribution: -

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CO

Mumbai International Airport Ltd
Chatrapati Shivaji International Airport
Ltd Floor Torminal 18 Santagra (F) Mumbai 400

1st Floor, Terminal 1B, Santacruz (E), Mumbai 400 099, India

T +91 22 6685 0900 / 6685 0901 F +91 22 6685 2059 www.csia.in

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